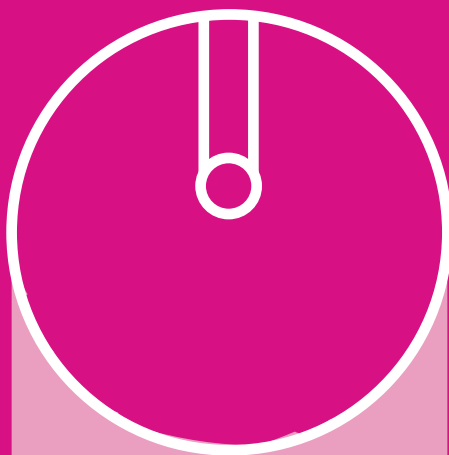


Installation guide

Thanks for choosing Maya V2



# 1. Safety Regulations

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Before using this product, please read the following safety instructions and follow all safety precautions.

Please read the instructions carefully. Please keep the instructions.

Any operation inconsistent with this instruction manual may cause damage to the product.

## Notes:

1. Only authorized technicians can disassemble the product. Users are not recommended to disassemble this product by themselves.
2. Please use the original power adapter only. Other adapters may cause damage to the product.
3. Do not touch wires, sockets or power adapters while your hands are wet.
4. Be cautious of clothes or curtains getting stuck into the wheels of the product.
5. Do not place the product near cigarette butts, lighters and other smoldering fires.
6. Please clean the product after each charging.
7. Do not bend wires excessively or place heavy or sharp objects on the machine.
8. This product is intended for only indoors environment. Do not use it outdoors.
9. Do not sit on the product.
10. Do not use the product in wet environment (e.g. bathroom).
11. Before using the product, please remove all vulnerable items (e.g. glasses, lamps, etc.) on the ground as well as items (e.g. wires, paper sheets, curtains) that may entangle the side brushes and air suction opening.
12. Do not put the product in places where it is easy to fall (e.g. on desks and chairs).
13. Please check carefully whether the power adapter is connected to the socket before use, otherwise the battery may get damaged.
14. For safety purposes, please inform all of the members in the household when the product is in usage.
15. Please empty the dust box before using the product or when it is full.
16. The operating temperature range of the product is 0-40 degrees Celsius.
17. Do not use the product in high temperature environment.
18. In case you are scrapping the product, please remove the battery.
19. Please make sure that the product is not powered on when removing the battery.
20. Please recycle the discarded batteries appropriately.

# 1. Safety Regulations

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## Warnings:

1. Use only the original rechargeable battery and charging station specially equipped by the manufacturer. Non - rechargeable batteries are strictly prohibited, please refer to the "product parameters" for battery specification information.
2. We strongly advise against using the product in environments with open flames or fragile objects.
3. We strongly advise against using the product in extremely hot (above 40 °C) or extremely cold (below 0 °C) weather.
4. It is forbidden for human hair, clothes, fingers and other parts to approach the opening and operating parts of the product.
5. It is forbidden for the product to absorb any burning objects, such as cigarettes, matches, ashes and other articles that may cause fire.
6. We strongly advise against placing items at the suction opening. Do not use the product when the suction opening is blocked. Clean up dust, cotton wool, hair, etc. to ensure smooth air circulation.
7. Use the power cord carefully to avoid damage. It is forbidden to use the power cord to drag or pull the product and its charging station. It is forbidden to use the power cord as a handle. We strongly advise against clamping the power cord in the crack of the door.
8. Do not use a damaged charging station.
9. Even if the product has been severely damaged, burning of the product is prohibited, which may lead to explosion of the battery of the product.
10. The warranty does not cover defects or malfunction caused by misuse or improper maintenance of the product, failure to follow operating instructions, or use with equipment with which the product is not intended to be used.

## 2. Package Contents



Maya V2



Charging dock



Remote control with batteries



Water container



Dust box



Mop



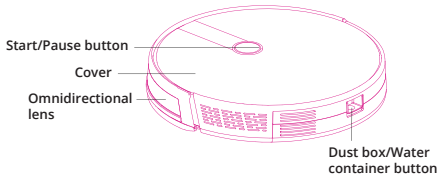
Cleaning brush



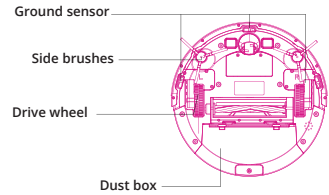
Side brushes

## 3. Meet the product

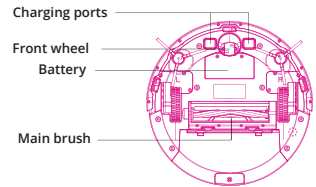
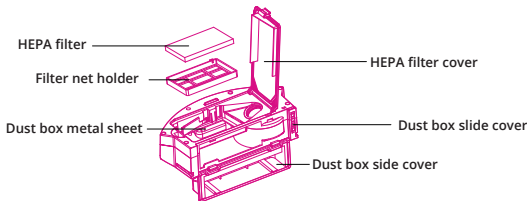
### Top



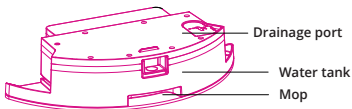
### Bottom



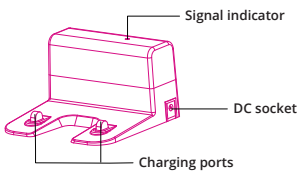
### Dust box



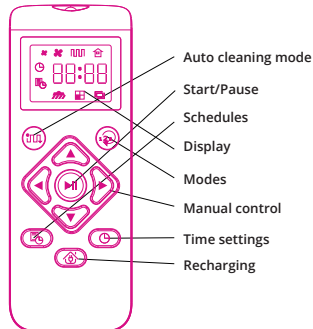
### Water container and mop



### Charging dock



### Remote control



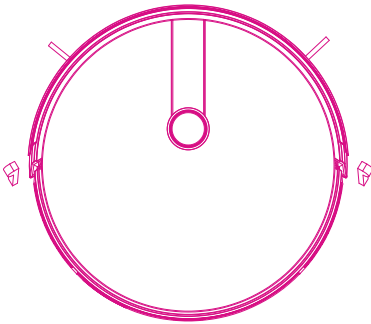
## 4. Product Usage

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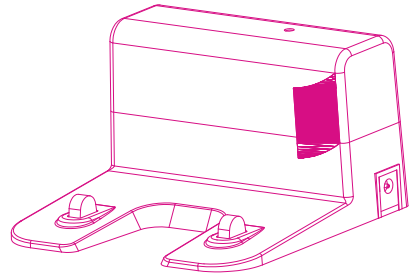
### Remove Protection

Before using Maya V2, please remove the protective strip of the robot and peel the the protective film of the charging station.

Remove the protective strip



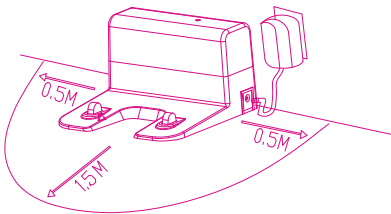
Remove the protective strip



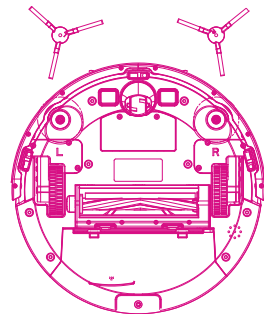
## 5. Product usage and Charging

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1. Placing and charging: The charging station should be placed against the wall, on a flat ground. Do not place objects within the range of 0.5m left and right and 1.5m ahead.




2. Connect the power supply.
3. Installing side brushes: Install the side brushes according to the left and right (L/R).

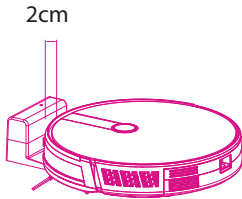



## 5. Product usage and Charging

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### ① Attention:

1. Charging: Place Maya V2 on the charging dock. During charging, the indicator flashes. When the charging is over, the indicator  starts shining constantly. The time it takes to fully charge Maya V2 is about 5 hours.




2. During the cleaning process, Maya V2 can sense that its power is insufficient and automatically start the recharging mode to find its charging dock. You can also send Maya V2 a command to start recharging mode by using the  button of the remote control.
3. In order to ensure the optimal working of Maya V2, please fully charge it before each use.
4. When charging, please remove the water container, in order to ensure the safety of charging and prevent damaging of the floor.

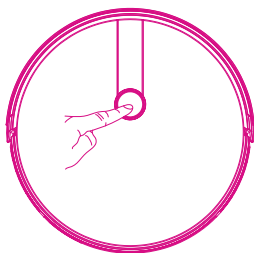
## 6. Usage and Cleaning

---

According to the different cleaning needs, Maya V2 provides a variety of cleanings modes to choose from.


### Automatic Cleaning

**Set up method:** When in shutdown state, press and hold the button for a few seconds, until the light indicator turns on. When Maya V2's button is pressed for a short duration time, or when you press the automatic cleaning button  of the remote control, the device starts cleaning automatically.



### Single Room Cleaning


**Applicable scenario:** Used for cleaning a single room

**Set up method:** Click the  button of the remote control to select and start the single room cleaning mode.

**Usage tips:** If you need to clean only a single room, please close the door and let Maya V2 clean the room. If there is no charging station in the room, Maya V2 will return to the starting point of the cleaning.


### Edge Cleaning

**Applicable scenario:** For indoor corner cleaning. Maya V2 cleans along the perimeter of fixed objects (such as walls), and returns to the charging dock after the cleaning is finished.

**Set up method:** Click the  button of the remote control to select and start the Edge cleaning mode.

### Manual Control

**Applicable scenario:** Suitable for manual control cleaning.


**Set up method:** Use the remote controller's buttons  to navigate Maya V2 forward, backwards, left or right.



## 6. Usage and Cleaning

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### Pause, Wake-up and Shutdown




**Pause:** During cleaning, press Maya V2's button, or the remote control pause button  to pause the operation of Maya V2.

**Wake-up:** If Maya V2 stops working for more than ten minutes, it will automatically enter sleep into mode (all the light indicator will turn off). You can wake Maya V2 up by clicking its button or any of the remote control's buttons.




**Shutdown:** After Maya V2 finishes cleaning, press and hold its button for a few seconds. The light of the button will turn off, indicating that Maya V2 has been shut down.

\*After Maya V2 finishes its work, it is recommended not to shut it down, but to initiate automatic recharge for the next cleaning session.

### Scheduling

**Preparations:** Please adjust Maya V2's clock by pressing the  button, followed by adjusting to the correct time with . Once you have set the time, please press  to save your settings.

#### How to schedule an automatic cleaning:

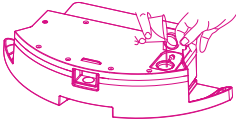
In order to schedule a cleaning, please press the  button and adjust to the desired period with the . Once you have selected the time slot, press  once again to save the settings. Maya V2 will automatically clean up according to the set schedule.

## 7. Water container

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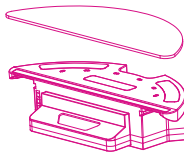
Do not use floor mopping on carpets.  
After mopping the floor, please empty the water container and remove the mop.

1



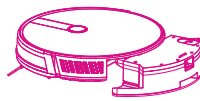
Add water

2



Install the mop

3



Install the  
water container  
Assembly

4

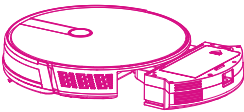


Start mopping the floor

## 8. Dust box

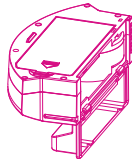
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1



Press the dust box button  
to take out the dust box

2



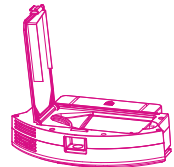
Open the dust  
box side cover

3



Dump the  
content

4



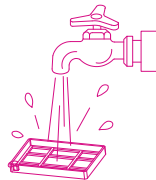
Open the net  
filter cover

5



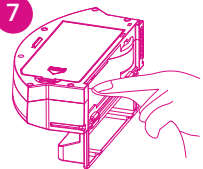
Open the net filter cover, and remove the HEPA filter. Please do not wash the filter itself, but tap gently to remove the dust.

6



Rinse the net  
container.

7

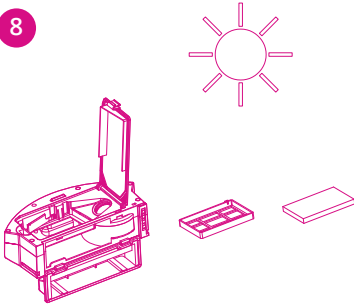


Clean the dust box with a wet napkin. Please mind that any droplets entering the fan port may cause damage.

## 8. Dust box

---

8



Dry the dust box components, and keep them dry and clean to ensure its service life.

**Note:** It is highly recommended to wash the dust box once every 15-30 days to ensure high quality of service. Please avoid using the filter for a prolonged period longer than 3 months.

Assemble the dust box. Put the filter net and the HEPA filter back into its place.

### Notes:

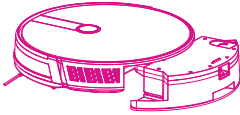
1. Before installing the HEPA filter, please ensure that both net filter holder and dust box are dry.
2. Do not expose the dust box and the net filter holder to direct sunlight.

Close the dust box cover and install it on Maya V2.

## 9. Component maintenance

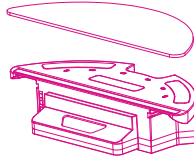
### Water container and mop

1



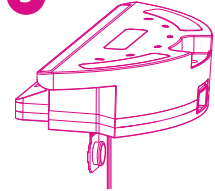
Take out the water container assembly

2



Remove the mop

3



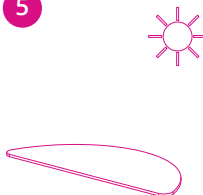
Empty the water container

4



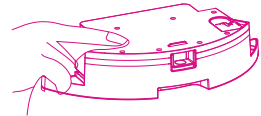
Wash the mop

5



Let the mop dry

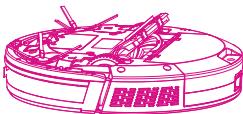
6



Mop up any left droplets with a cloth

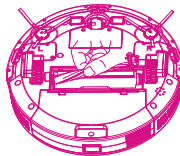
### Main brush and side brushes

1



Open the main brush cover

2



Take out the main brush

3



Clean the main brush

4



Clean the side brushes

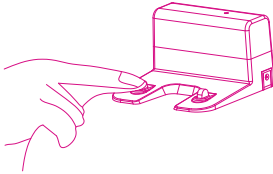
## 9. Component maintenance

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### Charging dock pins, down view sensor, drive wheel and universal wheel

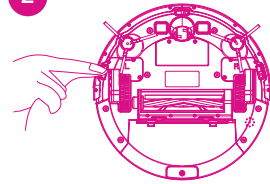
**Usage Tips:** The charging dock and Maya V2's charging ports contain sensitive electronic components. Please use dry mop to clean them to prevent any water damages.

1



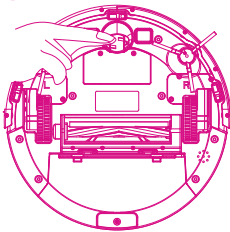
Clean up the charging dock pins

2



Clean the down-view sensor

3



Clean the drive wheels and the navigational wheel

If you do not use the product for a long time, please fully charge it before storing. Shut down Maya V2 and recharge it every 3 months to prevent the battery from over discharge. If the battery is over-discharged or is not used for a long time, this may lead to shorter battery life and even impossibility of charging. Please contact our company for after-sales maintenance, and do not disassemble it by yourself.

## 10. Troubleshooting

Problem	Cause of failure	Solution
1. Wheels off the ground	-	Please put Maya V2 back to the ground and press its button again.
2. Dust box not installed	The dust box is removed or not installed	Return the dust box to the Robot and press the cleaning key again.
3. Battery failure	Abnormal battery charging	Contact our Support Center.
4. Please check if the wheel is stuck	Wheel jammed	Check whether the wheel is entangled with any objects and remove if any are.
5. Please check if the front collision is stuck	Front impact bracket stuck	Check whether the front collision can rebound normally.
6. Robot connection failed	Maya V2 has failed to connect	Check if Maya V2 is connected to the Wi-Fi.
7. The battery is low, please charge the machine	Battery power less than 20 %	Maya V2 automatically enters into recharging mode.
8. Please check whether the side brush is tangled or jammed	Abnormal edge brushing	Please check and remove any objects that may be stuck in the side brush.
9. Please move Maya V2 to an open area.	Maya V2 is unable to proceed further because it's being prevented by an object.	Please move Maya V2 to an empty area and press the cleaning button again.

## 11. Technical description

Structural class	Diameter	330 mm
	Height	76 mm
	Net weight	2.7 kg
Battery	Voltage	14.4V
	Battery	2500 mAh rechargeable lithium battery pack
Parameter	Dust Bin capacity	600 ml
	Water tank capacity	350 ml
	Charging type	Automatic charging/manual charging
	Cleaning mode	Auto/single room/fixed point/edge/mop floor
	Primary charging time	About 5 hours
	Working time	About 100 minutes
Robot	Rated power (w)	28W
	Operating voltage (v)	14.4V

\*Due to the continuous improvement of the product, this information product is subject to the physical object, and our company reserves the right to update the product.

## 12.Harmful substances

Component	Pb/Pb compound	Hg/Hg compound	Cd/Cd compound	Cr(VI)/Cr(VI) compound	PBB	PBDE
Plastic	O	O	O	O	O	O
Hardware	X	O	O	O	O	O
PCB	X	O	O	O	O	O
Electronic	O	O	O	O	O	O
Battery	O	O	O	O	O	O
Plug power cord (metal part)	X	O	O	O	O	O

**Description:** This form is prepared in accordance with the provisions of SJ/T 11364  
**O** Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirement specified in the current valid version of GB/T26572.

**X** It indicates that the content of the hazardous substance in at least one of the homogeneous materials of the part exceeds the limit requirement stipulated in the current effective version of GB/T26572, and there is no mature alternative in the industry, which meets the environmental protection requirements of the EU RoHS Directive.

The number in this logo indicates that the product has an environmental protection period of 10 years under normal use.



**Standarts:**

**GB4706.1-2005**

**GB4706.7-2014**

**GB4343.1-2009**

**GB17625.1-2012**

**Need some help?**



For more product information and issues related to it, visit:

[support.mclimate.eu](http://support.mclimate.eu)



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Sofia, Bulgaria





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